

Now Online!

Basic Mediation and Conflict Resolution Skills: 40 Hours

Presented By

Howard Community College

Now presented virtually, this 40-hour, interactive course covers theory, process, skills, and ethical considerations essential for every mediator. Training format includes coached role playing, small group discussion and exercises, video, and lecture. Course covers all topics required by Maryland Circuit Court Rule 17-104 including:

- Overview of conflict resolution
- Mediation theory and process
- Communication skills for effective mediation
- Ethics and confidentiality
- Special topics including screening, caucus, and power balancing
- Rules, statutes, and practices governing mediation in Maryland Circuit Courts
- Cultural awareness

To learn more about this course, please feel free to call the instructor Barb Williams at 410-730-2106.

Good to know: This course is approved for continuing education hours by the licensing boards in Maryland for psychologists, social workers, and licensed professional counselors and therapists, respectively. Professionals interested in learning more about these hours should call their licensing boards.

About the Instructor:

BARBARA BLAKE WILLIAMS: MS, M.P.A., M.Ed., Esq. has a private practice in mediation and is listed on the rosters for court-appointed mediation with several

circuit courts in Maryland. Formerly Program Director for the Mediation and Conflict Resolution Center in Howard County, Barb has conducted extensive training in mediation and creative conflict resolution. Having been recognized as a “Certified Mediator” by the Maryland Council for Dispute Resolution (MCDR), Barb served as MCDR President in 2010 and Chair of MCDR’s Certification Committee in 2016. Barb subscribes to the Maryland Program on Mediator Excellence and has been recognized as an Advanced Practitioner Member of the Association for Conflict Resolution. Barb holds a Master’s in Public Administration from the University of Southern California, a Master’s in Education with a focus on Counseling/Family Therapy from Boston University, and a J.D. from the University of Maryland Francis King Carey School of Law.

Cost:

\$925 (includes \$290 in fees not eligible for waiver or discount). **Receive a \$50 early bird tuition discount if you register by January 6, 2021.**

Time:

January 21 - February 6, 2021. On Thu, Fri: 6:30 p.m. – 9:45 p.m.; and, on Sat: 8:30 a.m. – 5:00 p.m.

To Register:

Click on: www.howardcc.edu Course number is: **XI-114 7721 #5410**

For more information or questions about registration, please contact Adrienne Summers at Howard Community College at:

443-518-4972 or asummers@howardcc.edu