



December 12-16, 2016
9:00AM - 5:00PM

40-Hour Mediation and Conflict Transformation Skills Training

TRAINING FOCUS

- Understanding the Theory and Practice of Mediation, as Mediators
- Bringing clients to the table
- Hands-on Conflict Intervention Skills Necessary to Mediate
- Communication Skills and Transformation "How-To's"
- Individual Feedback from Trainers, addressing Participants' Specific Strengths and Areas for Improvement
- Mastering and Understanding of Oneself as the Conflict Intervener
- Dealing with strong emotions and working through impasse
- Identifying Empowerment and Recognition Opportunities
- Working Effectively with Counsel and Other Representatives
- Mediator Standard of Practice and Ethics
- Understanding labor law and EEO Programs for informal and formal complaints

COURSE CREDIT

Upon completion of training, individuals receive a certificate recognized by: the Association of Conflict Resolution, the Federal Shared Neutrals Program, the Maryland Circuit Courts, the MACRO Maryland Program for Mediator Excellence, the Maryland Board of Social Examiners. Continuing mediation education and legal education credits are also available.



About Louise Phipps Senft, Esq.

Ms. Senft is an award-winning pioneer in the field of mediation with more than 20 years of professional experience teaching conflict transformation approaches and skills. She is the lead trainer for Baltimore Mediation and an adjunct professor for the University of Maryland School of Law. She is author of numerous articles on mediation. Ms. Senft is also a past president of the Maryland Council on Dispute Resolution and a former faculty member for the Harvard Law School Program on Negotiation Insight Initiative. She is the only trainer in the country approved by the Association of Conflict Resolution to teach on any mediation topic. She has pioneered using the Enneagram and Personality in the Alternative Dispute Resolution field and is a certified

REGISTRATION FORM

40-Hour Mediation & Conflict Transformation Skills Training

Date: December 12-16, 2016

Time: 9:00AM - 5:00PM

Location: The Inn at the Colonnade, 4 W. University Parkway, Baltimore, MD 21210

Tuition: \$1450

NAME _____

ADDRESS _____

E-MAIL _____

OCCUPATION _____

NAME AS YOU WOULD LIKE IT TO APPEAR ON CERTIFICATE _____

1. Briefly describe your previous mediation training, if any.

2. Briefly describe your previous mediation experience, if any.

3. What do you hope to receive from this training?

4. How did you hear about this training?

5. Comments and requests for this training:

HOW TO REGISTER

Submit this form on or before December 9, 2016

Thereafter, call for availability.

Call us for helpful suggestions for hotel arrangements.

FAX OR EMAIL THIS FORM TO:

Baltimore Mediation

4502 Schenley Rd.

Baltimore, MD 21210

Fax: (443) 524-0850

E-mail: office@baltimoremediation.com

PAY WITH CHECK:

Make check payable to Baltimore Mediation and mail with this registration form to our office.

PAY WITH CREDIT CARD:

Call our office at (443) 524-0833 to process payment over the phone.

"I believe this could cause a major shift in our justice system and perhaps cultures in general. The power I have in this is that I can let the method of transformative mediation begin with me." - Valerie Broome, OEDB Program Specialist at FSIS

www.BaltimoreMediation.com

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